

THE GRAM



Saturday, May 23

Character Café Menu



Saturday, May 23

BBQ Southern Fried Chicken
Steamed Carrots
Corn Muffin

Sunday, May 24

Chili Cheese Hot Dogs
American Potato Salad
Ruffled Potato Chips

Monday, May 25

Memorial Day Picnic

Tuesday, May 26

Create Your Own Salad
Assorted Toppings

Wednesday, May 27

Cheese Quesadilla
Steamed Rice

Welcome to the Party Hurricane Harbor!



We are happy to announce the Season premier of Hurricane Harbor 2015. It's official, Hurricane Harbor is open and ready for the hot summer days to begin.

Below are some Q & A's to help with information for Hurricane Harbor.

If I am not a Season Pass Holder, where can I purchase a Hurricane Harbor ticket? How much are tickets? Where can I enter?

You can purchase the ticket online, at the Ticket Sales building at the front of the Park, or Hurricane Harbor Ticket Sales at the Hurricane Harbor Gate for only an additional \$7! Guests will enter through the Hurricane Harbor Entrance in Southwest Territory.

If I am Season Pass Holder, where can I enter the Park?

On days that Harbor is open from 11:30 am -6:00 pm guests will enter through the Season Pass Entrance located in the parking lot (near Riptide Bay) until 12:30 pm otherwise enter via Southwest Territory.

What are the Operating Hours?

May 23 - May 25	11:30 am - 6:00 pm
May 30 - May 31 (Weekends)	11:30 am - 6:00 pm
June 1 - June 5 (Week Days)	12:30 pm - 6:00 pm
June 13 (Daily)	11:30 am - 6:00 pm



40th Season Celebrations!



May 25 - 31

We will be celebrating BATMAN: The Ride! For the last hour of the ride's operating hours, guests can ride double rides (one after the other without getting off).



BATMAN: The Ride was the world's first suspended looping roller coaster when it opened in 1992, and has since been awarded Coaster Landmark status by the American Coaster Enthusiasts. Clones of the ride exist at amusement parks around the world; including many of our own Six Flags Parks. Clones of the original ride at Six Flags Great America were opened at Six Flags Great Adventure (1993), Six Flags Magic Mountain (1994), and Six Flags St. Louis (1995). Installation of the ride followed at Six Flags Over Georgia (1997), and Six Flags Over Texas (1999).



4 Keys to a Great GSS Score!

Our Overall Guest Satisfaction Survey Score last week was **7.95**

1. Smile.

A smile can go a long way. Make someone's day just by making eye contact and smiling at guests in the park.



2. Ask for HELP.

When guests ask you for information and you do not know the answer, take time and find the answer for them. Go to the nearest phone and dial H-E-L-P (4357).

3. Listen.

Listen before you react to a guest. Sometimes all the guest wants is just for someone to listen; be patient. Let the guest get everything out before you proceed with your actions.



4. Be prepared.

Know what is going on in the Park that day and where everything is taking place. Keep a few extra maps and Entertainment Guides in your pocket to hand out to guests. Know the Fabulous 5 when at your station.

Congratulations To Our Winners!



My Purpose is Great Service

Here at Six Flags Great America it is our responsibility to provide our guests with the best possible experience while visiting our theme park and water park.

Starting Monday, we will be debuting the **Our Purpose is Great Service** program. Each theme park team member will receive a button at the Memorial Day picnic in the picnic grove and each water park lifeguard or water attendant team member will receive a wristband at the harbor picnic.

Remember, you can make a guest's day by providing friendly, clean, fast and safe service during your shift.



Sifrona Cotton
Mason Lamarre
Kathy Grasser
Tony Hilliard
Maria Lambs
Ana Katrina Villon Saludades
Sherry Horner-Blake
Tina Jacob
Matt Murakami (2)
Deanna Brown
Andrew Kostas-Anderson
Jennifer French
Jenna Bulan
Hannah Kaufman
Collin Dulaney
James Trotter II

Dexter Lozada

Additional winners that won extra game tickets
Teresa Vargas
Conrado Croox
Danny Piedra
Janette Theodore
Connie Lewandowski
Charles Caran
Phil Forte
Amanda Young
Zachary Miller
Flene Despi

Go to Human Resources for your game tickets.

Robert Schneider (2)
Sifrona Cotton
Jamie Kerkman
Sheeny Lou De Verp (2)
Lyle Patrick Roperos
Nichole Irish Balagon



How to redeem your reward

Team Six Elite: Come to Human Resources and choose a \$25 gift card of your choice.

Team Six Raffle: Drop off your card in the drum in the Team 6 Shop lobby. The winner is drawn every Tuesday, so make sure your tickets are in before then!

Team Six Rewards: Go to TeamSixRewards.awardsuite.com.

Breaking News



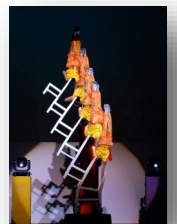
THE PEKING ACROBATS®, a troupe of China's most gifted tumblers, contortionists, jugglers, cyclists, and gymnasts complemented by live musicians playing traditional Chinese instruments has brought their 2,000-year-old tradition of acrobatics to Six Flags Great America!

THE PEKING ACROBATS have been the featured performers on numerous television shows and celebrity-studded TV specials including appearances on THE WAYNE BRADY SHOW as well as NBC's RING IN THE NEW YEAR HOLIDAY SPECIAL, NICKELODEON'S UNFABULOUS and ELLEN'S REALLY BIG SHOW, hosted by Ellen DeGeneres.



Bring your family and friends and watch in amazement at the incredible acts of THE PEKING ACROBATS. All shows will be held in The Grand Music Hall in Hometown Square. The show has opened (as of May 23). Saturday, Sunday, and Monday shows will run at 2:30 pm, 3:45 pm, 5:45 pm, and 7:00 pm. During the week (Tuesday - Friday) shows will run at 2:30 pm, 3:45 pm, and 5:45 pm.

Also, note that on those extremely hot days when Guests need to cool off that The Grand Music Hall is air-conditioned!



Upcoming Team Member Events

Monday, May 25rd

Memorial Day Picnic

Join us in Picnic Grove (Server 2) or the Hurricane Harbor Café from 11:00 am - 7:00 pm for a delicious meal.

Thursday, June 4th

Ride Night

Join us for rides, games, and food 9:00 pm - 11:00 pm! Must have Six Flags ID for entry.

